Rayssa Torres Vieira

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Summary

More than 1 year of experience working in the food industry in fast-paced environments. Cook with culinary and pastry skills recognized as fast-learner, team-oriented and with attention to details.

Education

LaSalle Vancouver College April/2019-Dec/2020

<u>Certificate in Culinary Arts + Co-Op</u>

Armando Alvares Penteado University Aug/2014 - Dec/2015

<u>Specialization in Human Resources Management</u>

Mackenzie University Aug/2009 - July/2013

Bachelor Degree in Business Management

Experiences

<u>Their There - Coffee Shop/AnnaLena Group</u>

May/2019 -present

Pastry and Brunch Cook

- Set up the Brunch station and run it during service time.
- Prepare ingredients, dish components and mise-en-place for Brunch.
- Responsible for making bakeoff of all pastries for each service day.
- Prepares ingredients, pastry components, laminated dough and sourdough breads for next service days.
- Develops new flavors and pastries for holidays and regular menus.

AnnaLena - Canadian Fine Dining

July/2019

-March/2020

Pastry/Prep Cook

- Prepares ingredients or mise-en-place for different stations of the restaurant
- Plates desserts during service on Pastry station
- Assists GM chef plating few dishes during busy service time

<u>Laughing Bean - Coffee Shop</u>

Apr/2019 - May/2019

Kitchen Helper

- Handles cash transactions at terminal and general customer service
- Prepares food orders on the grill or microwave
- Makes coffee, smoothies and teas

 Cleaning and organizing duties: dishwashing, wiping, tables, counters and closing chores

Nielsen Brazil - Research Company

Oct/2017 - Mar/2019

Human Resources Coordinator

- Enforced best practices across departments to facilitate continuous improvement
- Coached managers and employees to develop their skills to encourage high performing teams
- Reviewed and benchmark the internal and external environment to improve HR policies and initiatives

General Mills Brazil - Food Company

July/2016 - Sept/2017

Latin America Talent & Organizational Capabilities Specialist

- Created and facilitated behavioral training for employees by teaching teambuilding and leadership development
- Built and implemented strategy plan for key projects in Human Resources that directly impacted the organization
- Implemented HR projects and initiatives by working with peers in Latin America

PepsiCo Brazil - Food & Beverage Company

July/2011 - July/2016

HR Entry Level to Coordinator

- Acted as point of contact for employees and leaders regarding People Initiatives
 Management strengthening HR presence on the business.
- Implemented HR projects with the Enterprise team for countries in Latin America.

Languages

Portuguese - Native English - Advanced Spanish - Intermediate