
SAMANTHA CHIMIENTI GENTILE

CONTACT

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EDUCATION

2019 | DEC Fashion Marketing
LaSalle College | Montreal, QC.
2018-2019 | Psychology
Dawson College | Montreal, QC.
2018 | High School Degree
Villa Maria High School | Montreal, QC.

SKILLS & LANGUAGES

InDesign		Relationship building		English	
PhotoShop		Communication		French	
Illustrator		Multi-tasking strength		Italian	

WORK EXPERIENCE

2016-2017 | CASHIER
L'Inter Marche Lagoria | Montreal, QC.

- Kept work areas organized and clean
- Weighed special purchases and entered codes to properly price items
- Always kept up to date with sale items in order to ensure correct pricing

2018-2019 | OPERATIONS ASSISTANT

- Organize a weekly schedule for two departments of 80 employees, coordinate personal days and vacations
- Hire new employees, completing their paper work and integrating them with the staff
- Reconcile cashiers differences, and conduct weekly reports on their generated income and productivity

2017-2019 | SALES ASSOCIATE
Browns Shoes | Carrefour Laval, QC.

- Worked collaboratively in team environment
- Achieved sales goals and service performance goals
- Secured new customer relationships
- Demonstrated use and care of merchandise
- Collected information to help build clientele
- Kept the work space clean and organized
- Received phone calls
- Balanced the cash and made deposits

2020 | BANK TELLER
TD Bank Montreal, QC.

- Process financial transactions
- Determine customer needs and recommend specific solutions to accommodate their needs
- Achieve company's quotas of sales and objectives using banking solutions
- Interact with customers in a personal manner to help advise them financially

2020 | ASSISTANT MANAGER
SLACK OFFICIAL | Carrefour Laval, QC.

- Overlook the sales staff on the floor
- Creating and assist the store to achieve sales goals
- Creating employee weekly schedule
- Maintaining and managing inventory
- Finding new opportunities for the business
- Helping sales staff communicate with customers
- Assist customers with special cases
- Receive online orders and fulfill them
- Working daily with Shopify platform
- Consistently checking in with staff
- Giving staff daily tasks and objectives
- Assuring each customer gets excellent service experience

REFERENCES UPON REQUEST.
