

## Leandro Oliveira

Permanent Resident

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English | French | Portuguese

### PROFILE SUMMARY

- Recently graduated in mobile application development.
- 7+ years of experience in information technology field
- Good knowledge of mobile application development for iOS (Swift and Objective-C)
- Easily adaptable to different projects and a person who is resourceful and self-taught
- [Github.com/oliveiraCode](https://github.com/oliveiraCode)

### Education

- Attestation of College Studies in Mobile Application Development    Sept. 2017 - Aug. 2018  
LaSalle College – Montréal
- Diploma of College Studies in Computer Science Technology    Jan. 2007 - Dec. 2009  
UMC – University of Mogi das Cruzes, São Paulo, Brazil

### Specialties

iOS development | Swift | Objective-C | Xcode | CocoaPods | Git / GitHub / GitKraken |  
API/JSON | Firebase | CoreData | SQLite | SCRUM | XP | Kanban | Agile Methodologies

### Professional experience

#### iOS Mobile Developer

Sept. 2018

Freelancer - Montreal

- Working on personal projects to improve my portfolio.

#### iOS Mobile Developer

May 2018 – Aug 2018

LaSalle College - Montreal

- Elaborate, document, and develop the final project related to LaSalle College program.
- All the requirements were met according to the tutor's requirements.

Technologies: Swift, Xcode, CocoaPods, GitKraken, Firebase, Facebook, Trello, and Sketch

**System Administrator**

Jan. 2015 – Apr. 2016

ANP (National Agency of Petroleum) – Rio de Janeiro, Brazil

- Monitor more than 350 ANP servers.
- Migrate the network monitoring tools from ANP Center to ANP Urca.
- Configure dashboards according to the needs of the ANP client.
- Install and configure the SystemEDGE agent on all Windows / Linux and SNMP servers on devices not compatible with the SystemEDGE agent.

**System Administrator**

Jan. 2014 – Dec. 2014

Petróleo Brasileiro S.A. – Rio de Janeiro, Brazil

- Monitor more than 15 thousand servers of the Petrobras network in Brazil and abroad.
- Perform the first attendance of incidents generated by the monitoring agent.
- Forward such incidents to staff intervention and warnings according to the ITIL model

**Technical support analyst**

Sept. 2009 – Jan. 2014

IBM – São Paulo, Brazil

- First-level User Support (by telephone or remote access) through a service management system (IBM Maximo).
- Detect and repair technical problems.
- Management of the queue of technical calls opens by intranet at shift (night).

**Junior Support Analyst**

Feb. 2008 – Sept. 2008

NP Group Technology – São Paulo, Brazil

- Level 1 and remote technical support by installing, upgrading, and configuring software.
- Migration from the MS Office suite 2003 to 2007 on about 300 machines.

**Language training**

- |   |      |
|---|------|
| • English as a Second Language   University of Calgary (Alberta)            | 2018 |
| • English as a Second Language   University of Calgary (Alberta)            | 2017 |
| • French as a Second Language certificate   University of Montreal (Quebec) | 2017 |

REFERENCES AVAILABLE UPON REQUEST<sup>1</sup>

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