Monica Alison Cuenta

monicaacuenta@hotmail.com | 604 617 3481

Skills

- POS System knowledge; Xstore, Lightspeed
- Experience with Adobe; Illustrator, Photoshop, XD, Lightroom
- Confident knowledge with Microsoft Office applications
- Experience working in a fast-paced environment
- Good communication skills between colleagues, managers and customers

Education

LaSalle College Vancouver

July 2019- Present

Fashion Marketing Diploma || Graduating December 2020

Certificate

Google Analytics for Beginners

May 2020- 2023

Tracking customer clicks and purchases based on java codes

Experience

Plenty | West Broadway | PT Sales Associate

August 2019- August 2020

- Greet customers and service to their needs (sizes, items, orders)
- Weekly updates on mens and womens mannequins
- Receive and ship out inventory

Aritzia Distribution Centre || Queensborough || PT Packer

April 2019- July 2019

- Fulfill eCommerce orders
- Audit retail orders
- General understanding of warehouse roles and responsibility of each department

Little Burgundy || Pacific Centre || FT Keyholder

January 2015- December 2018

- Assist customers with sizes and product questions
- Assist with customers sales/ returns/ exchanges;
- POS and customer service (accepting and performing POS duties/ responsibilities)
- Perform administrative open and close duties
- Visual merchandising mens

References

Vivian Lam Manager | Plenty +1 778 318 2852

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