



Shernique Ross

EXPERIENCE

Sales Associate

Hudson's Bay, Montreal, Qc | Nov/2019 – Present

- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sale numbers.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Cleaned and maintained fitting room regularly.

Youth Program Animator

YMCA, Montreal, Qc | Sept/2017 – Present

- Assisted in educational plan design and implementation for all grade levels.
- A wide variety of instructor- led activities for each age group such as arts and crafts, storytelling, physical activity and outings.
- Responds to all parent concerns in a timely and efficient manner.

Sales Associate

Zara, Montreal, Qc | Aug/2016 – 10/2017

- Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.
- Answered customer questions regarding sizing and accessories and explained how to properly care for merchandise.
- Processed POS transactions, including checks, cash and credit purchases or refunds.

Clerical Assistant- Sales Associate

Iris Setlawke, Montreal, Qc | Feb/2015 – 06/2016

- Assisting production department (labeling, organization of fabric, tagging and filling RA numbers.
- Kept physical files and digitized records organized for easy updating and retrieval by authorized team members
- Executed record filing system to improve document organization and management.

EDUCATION

Fashion Marketing Degree

Fashion Marketing - LaSalle College: 2020 – Present

DEC Degree

Social Science - Dawson College: 2016- 2018

High school Diploma

Beurling Academy High school: 2010 – 2015

Reference upon request



514-715-4643



sherniqueross@gmail.com



Linkedin.com/in/
Sherniqueross

SKILLS

Adobe Cloud

Microsoft office suit

POS System

Communication &
collaboration tools

LANGUAGES

English -
Spoken & Written

French -
Spoken & Written