Frédéric Guernon  
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Dedicated junior network administrator in computer science technology capable of setting up, maintaining and configuring small to medium sized networks.

**Education**

**2015 - 2018 DEC Technic** – Computer Science Technology – Network Management

LaSalle College business and technologies – Montréal (Bilingual program)

**2001 - 2012 High School** - Collège français - Option Sport-studies

[**Post-secondary**](https://www.linguee.fr/anglais-francais/traduction/post-secondary+education.html)- Collège français - Option Sport-studies

**Skills and qualities**

* Strong Interpersonal communication skills.
* Problem analysis and problem solving.
* Organizational skills and customer service orientation.
* Adaptability and ability to work under pressure alone and within a team.
* Outgoing and Open-Minded
* Versatile, hardworking individual, driven to exceed expectations

**Technical skills**

* **Networking**:
* DHCP, DNS and Active Directory
* VPN, NFS, NAT and Load Balancing
* Print Services, RADIUS and WDS, LAN, WAN
* TCP/IP, Firewall, VoIP, FTP, Telnet/SSH
* Cisco Routers Switches/Firewalls/Access Servers
* Microsoft Routing/Remote Access, Linux, OSI Model
* **Platform Used**:
* Microsoft Office (2003/2007/2010): Word, Excel, PowerPoint, Access
* Packet Tracer, VMWare and Virtual Box
* Windows XP/ Vista / 7 / 10
* Windows Server 2008, 2008R2, 2012, 2012R2
* Linux (Fedora, Ubuntu, Cent-OS)
* **Programming languages**:
* C++, C# and PowerShell

**Professional experience**

**2014 - 2016 2013 - 2014**

**McDonald’s** - Cashier  **IGA** –Inventory Clerk

Work under pressure Department manager

Customer Service Customer Service

**Spoken/Written Language**

* Bilingual English and French.