

Ν G

FRENCH/ENGLISH

- × PHOTOSHOP
- × INDESIGN
- × MICROSOFT SUITE

- × COPYWRITTING
- × BRANDING

#### U C A T I Ν D

MONTREAL/CANADA FALL 2017 - PRESENT

× LASALLE COLLEGE × DAWSON COLLEGE MEDIA STRATEGIES & ADVERTISING CINEMA, VIDEO & COMMUNICATIONS MONTREAL/CANADA 2011-2014

ENGLISH LITERATURE/ INDEPENDENT STUDIES/ WESTERN SOCIETY & CULTURE MONTREAL/CANADA 2014-2016

\* CONCORDIA UNIVERSITY \* ECOLE SECONDAIRE DE LA MAGDELEINE international baccalaureate program LA PRAIRIE/CANADA 2006-2011



# PROFESSIONAL EXPERIENCE

### NATIONAL BANK OF CANADA

2017-PRESENT

ANALYST & ACCESS MANAGER

- \* ANSWER E-MAILS REGARDING THE EMPLOYEES' ACCESS.
- \* RESPONSIBLE OF THE DISTRIBUTION AND REVOCATION OF ACCESS TOKENS.
- × MANAGES THE EMPLOYEES AND CONSULTANTS ACCESS TO DIFFERENT SYSTEM DOMAINS.

#### H&M (HENNES & MORITZ)

2013-2017

SALES PERSON/SALES COACH/MEN'S DEPARTMENT RESPONSIBLE

- × ASSURED A GREAT SHOPPING EXPERIENCE TO CUSTOMERS
- \* TRAIN NEW EMPLOYEES
- \* MANAGED THE MEN'S DEPARTMENT TEAM

#### STARBUCKS COFFEE COMPANY

2015-2016

BARISTA/SHIFT LEAD

- × MANAGED THE EMPLOYEES; HANDED OUT TASKS EQUALLY TO THE TEAM AND GUARANTEED A FUN, SAFE AND OPENED WORK ENVIRONMENT.
- \* DEALT WITH CLIENTS' COMPLAINTS; MAKING SURE THEIR STARBUCKS EXPERIENCE WAS ALWAYS ONE THAT HAD BEEN GRATIFYING FOR THEM.
- \* PLACED FOOD AND PRODUCTS ORDERS,
- × ORGANIZED THE BACK STORE.
- \* ARRANGED THE BOUTIQUE SECTION.

## NTERESTS

- × FILMS
- × MUSIC
- × WRITING
- × FASHION
- × LITTERATURE
- × VISUAL ARTS
- × PHOTOGRAPHY
- × INTERIOR DESIGN