**DAPHNY BOIVIN**

44 Saint-Stanislas, apt. 7 Cell (438) 926-6433
Sainte-Thérèse, Quebec, J7E 3M7 boivindaphny@hotmail.com

**Speak and write: English – French**

**PROFESSIONAL EXPERIENCE**

**Hostess 2017**Palais des congress, Montreal
Bédard Ressources, Myriam Leblanc

 **Assistants Gardeners in Parks and green spaces Summer**Exchange Annecy(France) ̸ Sainte-Thérèse(Quebec) (450 434-1440) ex :2218  **2014**
**Would water the plants, transfer plants, cut the weed, plant new plants, team work.**

**Busgirl**
Tropican’Oeuf, Laval, Quebec (450) 627-0999 **2012 – 2014**

**EDUCATION**

 **DEC - Specialization in Development and Promotion of Travel Products** LaSalle College, Montreal, Quebec **Present
This program focuses on the essential knowledge of tourism management. The program opens the doors to a variety of positions in development and promotion.**

**High School Diploma (English) 2007-2013**Rosemere High School, Rosemere, Quebec

**VOLUNTEER WORK**

 **Hostesse 2014**International Tourism and Travel Show, Place Bonaventure, Montreal, Quebec

Greet customers and provide information

**HOBBIES AND INTERESTS**

Hiking, biking, swimming, reading, computer, music, traveling

**SUMMARY OF QUALIFICATIONS**

Experience with customer service. Good problem-solving abilities as well as the ability to work under pressure. Mature, hardworking, resourceful, punctual, respectful, open-minded, responsible, and organized.

**COMPUTER SKILLS**

Microsoft Word Microsoft Outlook Power Point
Internet Explorer Excel Sirev
Sabre

**CONCENTRATION COURSES**

Professional Relations Computer Tools
Responsible Tourism Managing a Work Team

**CERTIFICATION**

Oxford Seminars—100Hour TESOL/TESL/TEFL teacher training course