



RITIKA TIWARI

Profile

Hardworking individual who thrives in busy, fast-paced environments. I can operate effectively in a cooperative environment as well as on my own will, I can take instructions from all levels and establish good working connections with all coworkers. I am looking for new challenges in order to improve my skills and be more well-rounded.

EXPERIENCE

STEVE MADDEN, CANADA

Manager (Keyholder)

2022 - Present

- Interacted with customers to determine their purchasing needs, directed them to appropriate items, and recommended additional products.
- Educated customers about product options to exceed their experience.
- Taking care of visual merchandising and marketing initiatives.
- One of the best salesperson at the store.

PA SUPERMARCHE, CANADA

Cashier

2021 - 2022

- Scanned goods and collected payments. Handled cash and credit transactions with customers.
- Resolved customer complaints, guided them, and provided relevant information.
- Provided excellent customer service to ensure satisfaction.

SUPERDRY, INDIA

Sales Representative

2018 - 2019

- Interfaced with customers to determine purchasing needs, directed them to appropriate items, and recommended additional products.
- Educated customers about product options to exceed their experience.
- Effectively executed visual merchandising and marketing initiatives.

 514-717-2396

 tiwari.ritika09@gmail.com

EDUCATION

FASHION MARKETING DEC

LaSalle College, QC

2021 - 2023

FASHION BUSINESS MANAGEMENT

Pearl Academy, India

2014 - 2018

SKILLS

- Adobe Photoshop
- Adobe InDesign
- Adobe Illustrator
- Microsoft Office Suite

ABILITIES

- Capable of building positive working relationships.
- Take on Responsibility.
- Believe that attentive listening is as important as being able to speak well.
- Good written and verbal communication skills.
- Honest and ethical responsibility towards work.
- Ability to delegate.
- Ensure tasks are completed on time.
- Willing to try new ways.