

# Kreshini Pillay Vythilingum

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5148983213

## Skills:

- Quick learner
- Active listener
- Enjoy team work
- Multi-tasker

## Qualities:

- person of integrity
- competitive
- people-oriented
- punctual

## Languages I speak:

- English
- French

## ➤ **Education:**

- LaSalle College, Business Management DEC, Montreal, Canada 2017-2020
- Association of Chartered Certified Accountants( Level 1), Mauritius 2017
- Cambridge higher school certificate 2015-2016
- Ms Office Application course, Mauritius 2014

## ➤ **Work experience:**

- Team leader at Vom Company ,Mauritius 2016-2017
  - Checked out customers and maintained a friendly, professional demeanour at all times
  - In charge of the cash register and dealing with complaints
  - Offer exceptional customer service to differentiate and promote the company brand
- Outbound customer service representative at ADT alarm guard Montreal 2017
  - In charge of persuading customers to buy the specific products
  - I always used to do at least a sale per day
  - According to my team leader I used to bring a positive vibes at the work place
  - I have the ability to convince customers to participate with me by using strong arguments

## ➤ **Why I am applying for this job?**

From my point of view, the customer is right. Never say "No", I always try to explain it in other words. I have the ability to use a 'positive language' that is try to understand the needs of the customer and answer their queries with little information but precise and concise ones.