

# Darinka Alvarado

## Fashion marketing

I'm a highly motivated and dynamic individual, I'm used to work and perform under pressure and in an everchanging work environment. I adapt to new environments and teams with ease. I possess more than five years of experience in retail, restaurant and customer service management.

### Contact information



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Saint-Luc  
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### Languages

- French
- English
- Spanish

### Education

Fashion Marketing  
College LaSalle 2017-2020

Fashion Design  
Cégep Marie-Victorin 2011-2012  
École secondaire Monseigneur Richard

### Work experience

Ardene (Place Montreal Trust)  
Third key holder 2016 to present

Copper Branch (Brunswick)  
Store Manager 2015-2016

Burger King (Philips Square)  
Assistant Manager 2013-2015

### Skills

#### Software knowledge



#### Management and merchandising

- Overseeing store operations including opening and closing procedures, store cleanliness, re-stocking and merchandising, customer service and supervision of the team.
- Ensuring great customer service such as greeting, acknowledging and approaching every customer, and being knowledgeable about products.
- Following out all visual, merchandising and marketing directives to ensure efficient store and stockroom operations
- Analyze and compare manufacturing costs and proposals
- Analyse key performance indicators weekly such as the COR
- Ensures that production samples are an accurate representation of the approved sample
- Researching upcoming trends and how to target them towards the customer base
- Collaborating the develop products and collections adapted to the target market
- Completing purchase orders, following up the delivery dates and sample quality control

#### Marketing communications

- Participate in content creation, planning, scheduling and optimization on social media platforms (Facebook, Instagram, Twitter, Pinterest)
- Optimize organic social revenue and engagement
- Analyze and report on Social Ad campaigns (generate monthly post mortems and provide recommendations)
- Platform research concerning trends and insights
- Analyze influencer data to optimize future collaborations