


# MAHALIA LLERA POLYNICE

## Contact


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## Skills

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## Languages

English ● ● ● ● ●

French ● ● ● ● ●

Haitian Creole ● ● ● ●

## Interest



## Experience

2020- Present

### STOCK MOVEMENT ASSOCIATE

#### Holt Renfrew Ogilvy

Ensure all stock areas are neat clean and orderly  
Move department fixtures as directed  
Receive merchandise onto the selling floor  
Process Price Change Reports, Markdowns, Return To Vendor merchandise, and consolidations within required timeframes  
Assist selling floor with stock recovery  
Take deliveries to shipping and alterations  
Client transfer requests executed and sent out same day

Summer 2019

### CUSTOMER SERVICE REPRESENTATIVE

#### Les YMCA du Quebec

Renewing customers membership  
Handling cash and card transactions  
Opening and closing the gym  
Giving tours of the facility

2017-2019

### MEN ASSISTANT DEPARTMENT MANAGER

#### Urban Outfitters

Stock management and auditing  
Assisting with in-store merchandising  
Recruitment of new employees  
Supervising a team of staff when the manager was not available  
Processing customers transactions  
Handling customer complaints, and escalating the issue to management level if necessary

## Education

2019 - Present

### LaSalle College

Fashion Marketing DEC

2018 - 2019

### McGill University

Bachelor's in Marketing