

ANIKA XU Burnaby, BC V5J 2L1 V 778 237 8120 Aug axu0720@gmail.com

PROFESSIONAL SUMMARY	0	Seeking to leverage customer service experiences, communications skills and professional expertise to grow in new role of baking and pastry position in the field. Well-qualified culinary professional adept at creating dough, ice creams, sorbets and pastries that delight diners. Excellent multitasking and communication skills.	
SKILLS		 Managerial finance Personal Finance Pastry Preparation Icings and fondant Management Holiday baking 	 Employee training Cake decorating Customer service Human resource management Recruitment / Human Resources
EDUCATION		Diploma of Baking and Pastry La Salle College , Vancouver, BC	12/2021
	Ó	Bachelor of Business Administration Human Resources Management	
		Kwantlen Polytechnic University	09/2017
		Diploma of Business Administration Simon Fraser University, Burnaby, BC	05/2012
		High School Diploma Trinity Lutheran College	12/2009
WORK HISTORY		 Baker, Breka Bakery Vancouver Assisted bakers to complete tasks. Prepared ingredients. Assembled cakes. Teamworking with co-workers to complete tasks. 	10/2021 to CURRENT
	ļ	STORE MANAGER	08/2016 to 01/2019
		 Jugo Juice Vancouver Assisted store owners with screening, interviewing applicants. Posting job advertisements and selecting appropriate applicants. Prepared weekly schedule for co-workers. Provided constructive feedback to co-workers. Dealt complaints through communication skills. Provided training to existing employees. 	

FINANCE MANAGER ASSISTANT Bank of China | Canada

- Assisted customers with daily transactions and account inquiries.
- Assisted business with daily transactions and follow-ups.
- Research on new products and develop budget plan for particular products.
- Organized presentations for launching new products.
- Communicated with business owners overseas.

WEBSITE, PORTFOLIO, PROFILES

 \bigcirc

- <u>https://www.lcieducation.com/en/portfolios/students/64748.aspx/#fndtn-projects</u>
- https://ca.linkedin.com/in/anika-xu-719096109